

There are a number of organisations that offer support and advice around separation, mediation, and child contact.

Family Lives - They are a national charity that provides guidance on wide range of family issues.

0808 800 2222

www.familylives.org.uk

MiD Mediation and Counselling: Mediation offers families a neutral space, in which they can build better communication.

020 8891 6860

www.midmediation.org.uk

National Association of Child Contact Centres: Provide a safe, neutral and comfortable place for children to see their non-resident parents or family

08454500280

www.naccc.org.uk

Relate: Offer a Mediation service, by trained mediators.

0300 100 1234

www.relate.org.uk

Separated families: Practical information for parents who are sharing care

www.separatedfamilies.info

Sorting Out Separation: www.sortingoutseparation.org.uk - helps you make the right decisions after a break-up. Topics on the website include children and parenting, health, housing, legal, money and finance".

Gingerbread: This is a leading national charity working with single parent families. They provide expert advice, practical support and campaign for single mums and dads. Gingerbread provide a wide range of advice on topics such as contact arrangements, benefits, child maintenance, legal advice, grants and many more

0207 428 5400

<https://www.gingerbread.org.uk>

Kids come first: They offer a unique adults learning programme of child focussed material with helpful, specialised guidance and advice for positive co-parenting

www.kidscomefirstuk.co.uk

The DV Hub: 0208 547 6046 (Mon-Fri 10am-4pm)

This is a service made up of domestic violence caseworkers and advocates who support all victims of domestic violence and will either directly support you or link you with the service most appropriate for your needs.

You can speak over the telephone or arrange for a domestic violence worker to meet with you face to face.

One Stop Shop: (Kingston): 020 8547 6046

This is a weekly drop-in for anyone who has experienced domestic abuse. It is held every Monday at Kingsgate Church, Clarence Street, Kingston upon Thames, KT1 1QT, from 9:30am-12:30pm.

Kingston Council benefits support: <https://www.kingston.gov.uk/benefits-other-support>

Housing Options Service:

Please contact Housing Options for any questions. Opening Hours: Monday to Friday 9am to 5pm
Out of Hours: 020 8770 5000

Telephone: [020 8547 5003](tel:02085475003)

Email: housing.options@kingston.gov.uk

Website: <https://www.kingston.gov.uk/housing-options-advice>

Kingston Citizens Advice

Contact us

Neville House 55 Eden Street
Kingston
Surrey
KT1 1BW

<http://www.citizensadvicekingston.org.uk/>

0203 166 0953

Legal Advice can be obtained from your solicitor or your local Citizens Advice Bureau. Alternatively, you can contact the following organisations for advice:

South West London Law Centres: If you need legal advice about a family problem, our volunteer family lawyers are here to help you. We offer 20 minutes' free initial legal advice for people who need support but can't afford to pay privately. You'll be advised by lawyers who volunteer their time to help people in our local community.

0208 767 2777

<https://swllc.org/get-advice/family>

McKenzie Friends: Accompanies someone to court when they don't have legal representation. They can sit with a person in court and offer advice, support and takes notes.

0333 5678 333

www.mckenzie-friend.org.uk

Coram Children's Legal Centre

Coram Children's Legal Centre's Child Law Advice Service provides free legal advice and information on child and family issues.

The Child Law Advice Service provides advice on topics such as:

Parental disputes about child arrangements

Child protection

Attending Court

We also run a dedicated telephone line for calls on child and family law. Please visit the Child Law Advice website for full details of the

service." <https://www.childrenslegalcentre.com/get-legal-advice/child-and-family/>

If the matter does proceed into the Court arena then the Children and Family Court Advisory and Support Service (CAFCASS) are likely to become involved and will aid the Court in making decisions and an order, which is in the child's best interests. If this happens, there will be no role for Children's Services, unless the Court requests that we complete an assessment.

- CAFCASS - 0300 456 400 / www.cafcass.gov.uk - represents children in family court cases. Ensure that children's voices are heard and decisions are taken in their best interests.